



— ST LUCIA —
GOLF LINKS

TEE TIME BOOKINGS TERMS & CONDITIONS

For all tee time bookings for Fridays, Saturdays, Sundays and Public Holidays payment is required through our website at the time of booking. This is due to the high number of cancellations and no shows which deny other golfers the opportunity to enjoy a round at St Lucia Golf Links. All telephone enquiries for bookings on those days will be referred to our website for booking and payment.

Please refer to our booking procedures as outlined below;

1. SOCIAL & CORPORATE GROUP BOOKINGS

- a. Companies and Social Clubs may request a group booking for 16 players or more in advance to shop@stluciagolflinks.com.au
- b. To secure such advance bookings, the terms and conditions relating to group bookings will apply. You may request a copy of these terms and conditions through the Golf Manager at St Lucia Golf Links.

2. MONDAY TO THURSDAY TEE TIME BOOKINGS

- a. All tee time bookings for regular (non groups) for **Monday to Thursday** are to be made through St Lucia Golf Links website www.stluciagolflinks.com.au or through the Golf Shop on 07 3870 3433.
- b. Tee time bookings can be made 14 days in advance.
- c. Payment is required in the Golf Shop upon registration prior to play.
- d. Walk ins are welcome but tee times are subject to availability.
- e. All Twilight Golfers are required to be off course at a designated time as advised by the Golf Shop Team.

3. FRIDAY, SATURDAY, SUNDAY & PUBLIC HOLIDAY TEE TIME BOOKINGS

- a. All tee time bookings for regular (non groups) for **Fridays, Saturdays, Sundays and Public Holidays** are to be made through St Lucia Golf Links website www.stluciagolflinks.com.au.
- b. Payment will be required at the time of booking.
- c. Tee time bookings can be made 14 days in advance.
- d. A maximum of 3 tee time slots (12 players) may be reserved and paid in the same transaction.

4. TEE TIME CANCELLATIONS 3-14 DAYS BEFORE TEE TIME FOR FRIDAYS, SATURDAYS, SUNDAYS & PUBLIC HOLIDAYS

- a. Cancellations made 48 hours in advance or greater can be made through www.stluciagolflinks.com.au where the original booking is cancelled and a full refund will be made to the nominated credit card.
- b. Amending player numbers from an original booking is not possible. The original booking should be cancelled with full refund and a new booking made.
- c. All refunds will be made to the credit card as used for the original booking. Please allow 2-3 business days for the funds to be credited to your nominated account.

5. TEE TIME CANCELLATIONS MADE 48 HOURS OR LESS BEFORE TEE TIME FOR FRIDAY, SATURDAY, SUNDAY & PUBLIC HOLIDAYS

- a. For cancellations made less than 48 hours in advance or for No Shows, there is no refund except for reasons outlined below.

6. COURSE CLOSURE BY MANAGEMENT / BRISBANE CITY COUNCIL / GOVERNMENT - VALID 7 DAYS

- a. Once a tee time and payment has been made, if the course is closed by Management / Brisbane City Council / Government, a full refund will be made to the nominated credit card.

7. ON DAY OF PLAY CLOSURE DUE TO WEATHER - VALID 7 DAYS

- a. On the day of play, if the course is closed by Management and play is unable to be resumed, a voucher for a return game at no additional cost will be issued as follows;
 - If player had not completed 4 holes, a 18 hole voucher will be issued;
 - If player had completed 5-12 holes, a 9 hole voucher will be issued;
 - If player had completed 13 holes or more, no return game voucher will be issued.